

MEMO – May 1, 2020



Our Resident's Health and Safety is of the utmost Importance

- We hope and trust that all our Residents are doing well, staying safe and remaining healthy.
- **Thank you to our residents who are staying in their suites as much as possible. However, we are still hearing reports that social distancing may not be happening in the lobby area. Please be mindful of the 6 feet way from other people guideline that the health authorities are recommending to reduce the risk of transmission.**
- In consultation with the management of other buildings such as ours and legal counsel, despite this weeks announcement that some restrictions are going to be loosened in Manitoba, in the best interests of our residents, the MPR rooms and the pool in LHP will all remain closed until further notice. The pergola area in front of LHP will remain closed at this time as well, because we cannot ensure that social distancing measures will be in place and we cannot sanitize the area continually throughout out the day, everyday, as would be required to have that area opened (similar to outdoor patios).
- Another impact to our usual operations is the office. The office will be physically staffed two days per week commencing the week of May 4, 2020. However walk ins will not be permitted. We prefer all communication continue either via email or phone. If it is necessary for an emergency circumstance to meet in person, please call ahead to make an appointment. Covid 19 protocols are in place that limit the number of visitors to the office each day, as well as the length of each visit. Amber will be in the office on Tuesdays, the other three days per week, she will work from home. I, Khrista, will be in the office every Thursday, all the other four days of the week, I will continue to work from home.
- Grant Memorial Church - **FREE** weekly meal to our residents. We have had four weeks now of this free meal service and we are pleased that well over 130 residents are receiving the meals each week. The feedback has been excellent, our thanks to the church, the chef and is staff for providing this meal each week, as well as providing our volunteers with masks. **If you have received the meal this past week, you will continue to receive the meal each week unless you call or email us that you DO NOT WANT the meal.** If you haven't received a meal but would like to start receiving them, please order by emailing: info@lindenholm.ca by noon on the Monday before the meal. Or you may call the office at 204-918-0712 to order as well. Or you can have your neighbour or family member email your order in if you don't have

email. We do prefer email orders. We are sorry that we cannot accommodate any modifications or dietary requests.

- Our website: www.lindenholm.ca has a COVID19 section as well as the menus posted.

And just to reiterate, here are some of the steps Lindenholm Ministries Inc have taken with response to the health and safety of the residents:

- We are disinfecting all high touch points seven days a week. **Thank you Chris for your hard work.**
- We have closed access to the multi purpose room (MPR), in line with the government recommendations due to social distancing. This closure will stay in effect until further notice.
- For LHP, the Pool was closed Saturday, March 14, 2020. This closure will stay in effect until further notice.
- **We ask that you please limit the number of visitors coming into the building. This includes family and children.** The smaller number of people in the building may limit the spread of the coronavirus.
- LMI will not be approving any new Alteration Requests at this time. Therefore, limiting the number of contractors and trades coming in to the building. Only contractors for basic/minimum building operations will be allowed, unless there is an emergency.
- The Guest Suite will not be available for bookings during this time, to limit the number of people in and out of the building.

As mentioned before, any use of the common areas (hallways, tables, chairs, etc.) is not recommended, and is done at **YOUR OWN RISK.**

Khrista Vogt, CEO/Property Manager
Lindenholm Ministries Inc.