

MEMO – April 17, 2020



Our Resident's Health and Safety is of the utmost Importance

- We hope and trust that all our Residents are doing well, staying safe and remaining healthy.
- **Thank you to our residents who are staying in their suites as much as possible. However, we are still hearing reports that social distancing may not be happening in the lobby area. Please be mindful of the 6 feet way from other people guideline that the health authorities are recommending to reduce the risk of transmission.**
- I have had no one report any COVID19 cases, suspected or confirmed to me at this time.
- Grant Memorial Church - **FREE** weekly meal to our residents. We have had two weeks now of this free meal service and we are pleased that well over 100 residents are receiving the meals each week. The feedback has been excellent and we have passed on our thanks to the Chef and the kitchen chef at the Church who is making this possible and making the delicious meals each week. A big thank you also to the volunteer residents who have graciously offered to get the meals out to their fellow residents each week and to Chris as well! **We are changing how to order the meals slightly. If you have received the meal this past week, you will continue to receive the meal each week unless you call or email us that you DO NOT WANT the meal.** If you haven't received a meal but would like to start receiving them, please order by emailing: info@lindenholm.ca by noon on the Monday before the meal. Or you may call the office at 204-918-0712 to order as well. Or you can have your neighbour or family member email your order in if you don't have email. We do prefer email orders. We are sorry that we cannot accommodate any modifications or dietary requests.
- Our website: www.lindenholm.ca has a COVID19 section as well as the menus posted.
- We understand that this can be a lonely and scary time for some of our residents. Especially those who are alone, who don't have family near by, who's partner has passed recently or is in another facility where they aren't able to see them, or anyone for that matter. Amber has been making wellness check calls to some of our residents and she is available if you need someone to talk to, to help get through your day or week. Please call 204-918-0712 and she will be happy to talk with you.

- We will continue to monitor the government resources and adhere to government and health authority recommendations with respect to when the MRP room and pool in LHP can reopen. As of now, everything will remain closed until April 28, 2020 and further information is received.

And just to reiterate, here are some of the steps Lindenholm Ministries Inc have taken with response to the health and safety of the residents:

- We are disinfecting all high touch points seven days a week. **Thank you Chris for your hard work.**
- We have closed access to the multi purpose room (MPR), in line with the government recommendations due to social distancing. This closure will stay in effect until further notice.
- For LHP, the Pool was closed Saturday, March 14, 2020. This closure will stay in effect until further notice.
- **We ask that you please limit the number of visitors coming into the building. This includes family and children.** The smaller number of people in the building may limit the spread of the coronavirus.
- LMI will not be approving any new Alteration Requests at this time. Therefore, limiting the number of contractors and trades coming in to the building. Only contractors for basic/minimum building operations will be allowed, unless there is an emergency.
- The Guest Suite will not be available for bookings during this time, to limit the number of people in and out of the building.

As mentioned before, any use of the common areas (hallways, tables, chairs, etc.) is not recommended, and is done at **YOUR OWN RISK.**

Khrista Vogt, CEO/Property Manager
Lindenholm Ministries Inc.